

These are answers to the questions that have been received. For better explanation of SB1712, please refer to the **ASTO SB1712 Policy Statement**.

1. What entities are considered “law enforcement” and may get reimbursement under SB1712?  
*Law enforcement will encompass town, city, and county-based police agencies, as well as any prosecutor’s office in the State of Arizona that employs the notification system.*
2. Can an agency be reimbursed for payments prior to SB1712’s effective date?  
*Under A.R.S. § 1-244, “no statute is retroactive unless expressly declared therein.” SB1712 does not contain retroactive language, thus does not have any retroactive effect. The effective date of the bill is September 24, 2022.*
3. Are agencies able to send a claim based on an executed contract for a solution that meets SB1712 requirements?  
*Although the term “reimbursement” is not defined in the statute, the term is most commonly defined as follows, “the action or repaying of a person who has spent money, or a sum paid to cover money that has been spent.” Valid claims will be made for implemented systems that meet the requirements and have been paid.*
4. Will a cap be put on reimbursement claims?  
*SB1712 does not include a cap on the reimbursement amount. Per ARS § 41-180, “The State Treasurer shall reimburse valid claims for reimbursement on a first-come, first-served basis”. ASTO reserves the right to deny claims for an unreasonably high amount, as determined by the fair market value of System implementation*
5. Is overtime, temp wages, operational expenses, and grant matches allowable expenses under SB1712?  
*Reimbursements are for the software costs that meet the requirements of ARS § 41-180, sections A and B. Per ARS § 41-180, A “Monies in the fund are subject to legislative appropriation and may be used by law enforcement agencies in this state to **fund software** that does the following...”  
*Per section C, “Law enforcement agencies that implement software meeting the requirements of this section may submit to the State Treasurer a request for reimbursement of the **software costs**”.**
6. If the systems contain all the required functionality, but also contains additional functionality, will the additional functionality be prorated?  
*The Treasurer’s Office will reimburse only the portion of the cost of the software required by the ARS 41-180.*
7. Do agencies have to pay out of pocket first then obtain reimbursement?  
*Yes. See question #3*
8. What about University police departments?

*Arizona state law enforcement does not qualify for reimbursement under ARS 41-180. Refer to question #1.*

9. Are University police departments eligible to participate?  
*No. Refer to question #8.*
10. Will these slides be available for participants after the webinar?  
*Yes. The slides for the presentation are located at:  
<https://www.aztreasury.gov/revenue-distributions>  
under SB1712*
11. How will the Treasurer's Office track claims to determine first come-first served?  
*Claims must be emailed to [SB1712@aztreasury.gov](mailto:SB1712@aztreasury.gov) which will be used to track date and time the claim is received.*
12. Does the timeframe begin at 12:00 am on the 24th?  
*Yes. Anything submitted and timestamped before that will be rejected for resubmission.*
13. I believe in the past we were told that a local victims notification software hooked into our CAD system was not eligible under 41.180. Would this apply for funding?  
*Reimbursement will only be made to the software that is required in SB1712. Please see the ASTO SB1712 Policy Statement.*
14. What is the purpose of the software. What will a software for this do for a law enforcement agency.  
*This software is a Crime Victim Notification System. Refer to SB1712 for additional information regarding this bill.*
15. Should Agencies submit and get approval before proceeding with implementing?  
*ASTO is only required to reimburse law enforcement agencies that meet the requirements of the statute. Our office is not in charge of procurement duties. There are requirements in the statute for the vendor and software to meet.*
16. Sorry, I'm not sure if you answered this already, I was late. But currently, our Notification Advocate is partial funded through the ACJC VOCA grant. Therefore, my question is, is overtime, temp wages, operational expenses, and grant matches allowable expenses under SB1712?  
*Reimbursement will only be made to the software that is required in SB1712. Please see the ASTO SB1712 Policy Statement.*
17. Will agencies be notified when the funds have been exhausted?  
*Refer to the ASTO SB1712 Policy Statement regarding posting of payment information.*
18. Just so I am clear, since there is no retroactivity clause, you can only reimburse for expenses made starting on 9/24/2022?

*That is correct. ASTO will only reimburse software and implementations that began on or after September 24, 2022.*

19. If a portion of the software is to be used outside of victim service-related items in a law enforcement setting, is it possible to still get reimbursed for the part used for victim service-related items?

*Reimbursement will only be made to the software that is required in SB1712. Please see the ASTO SB1712 Policy Statement.*

20. For those of us that are in the Vine Program currently – which does notification services just not as extensive – can we use these funds to expand what we are already doing?

*Reimbursements will be made for software costs and implementations that occurred after the effective date of the bill, September 24, 2022, and for systems and vendors that meet the requirements within ARS 41-180.*

21. I'm on the website but there aren't any links at this time. When will the information be available?

*All information will be available by end of day Friday, September 23, 2022. Reimbursement claims cannot be submitted prior to September 24, 2022. Any claims submitted prior to this date will be rejected.*

22. Can you clarify if you will reimburse payments made prior to September 24 to a vendor?

*Reimbursement claims will not be processed on expenses and implementations completed prior to September 24, 2022. Valid and complete reimbursement claims will be made to the law enforcement agency and not the vendor.*

23. Do you know of any law enforcement agencies who currently use a software like this?

Vine – City of Phoenix, Glendale, Tempe. Sheriff's Office

*This question was asked during the WebEx. ASTO is not responsible for any procurement related duties. It is the responsibility of the agency to procure a vendor that is able to provide a software that meets the requirements outline in ARS 41-180. ASTO does not represent the validity of any vendor mentioned during the WebEx or contained in this Q&A.*

24. Can a government agency or a non for profit representing the Sheriffs or Chiefs across Arizona administer the funds on behalf of their membership or their constituents like ACJC, ASA or AACOP?

*Per ARS 41-180, "law enforcement agencies that implement software meeting the requirements of this section may submit to the State Treasurer a request for reimbursement". ASTO will only accept requests from the law enforcement agency.*

25. Does Karpel's victim notification portal comply?

*This question was asked during the WebEx. ASTO is not responsible for any procurement related duties. It is the responsibility of the agency to procure a vendor that is able to provide a software*

*that meets the requirements outline in ARS 41-180. ASTO does not represent the validity of any vendor mentioned during the WebEx or contained in this Q&A.*

26. Are those computer systems automatically sending victim notifications? In El Mirage we use Social Solutions Apricot system, but we use it and upload letters of notifications we send to victims, would this system qualify?

*Please refer to ARS 41-180 for the software and vendor requirements.*

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27. To clarify a previous question about agencies that use software like this, is there an agency that uses a software program that is actively fulfilling these requirements?

*Tucson system SPIDR Tech and Vine technology*

*WebEx Participant: I believe that Spyder Teck and Apris Vine system comply*

*This question was asked during the WebEx. ASTO is not responsible for any procurement related duties. It is the responsibility of the agency to procure a vendor that is able to provide a software that meets the requirements outline in ARS 41-180. ASTO does not represent the validity of any vendor mentioned during the WebEx or contained in this Q&A.*

28. If monies run out what will happen to other agencies who have set up a software system and requested reimbursement?

*Monies in the fund are reimbursed on a first-come, first-served basis. Once the monies have been exhausted, all claims will be denied. Refer to the ASTO SB1712 Policy Statement for information on reviewing approved and paid claims.*

29. Will there be a submission process with criteria as well as an evaluation and will there be representatives from criminal justice or public safety professionals apart of this process? Such as the Arizona Criminal Justice Commission, the Arizona Sheriff's Association or the Arizona Chiefs of Police?

*Agencies have to submit and certify that all the requirements have been met and submit an invoice from the vendor itemizing the cost with all requirements in the statute. We are only evaluating what is submitted and agencies are certifying it meets the requirements of the statute. Refer to ASTO SB1712 Policy Statement for more information.*

30. Is this an ongoing appropriation or a one-time appropriation?

*This is a non-lapsing appropriation for FY 2022-2023.*

31. So will you have a list of vendors/systems that meet the requirements?

*ASTO is not responsible for any procurement related duties. It is the responsibility of the agency to procure a vendor that is able to provide a software that meets the requirements outline in ARS 41-180.*

32. Does the bill require notifications to be automatic with no sign-up requirement (auto-register) from the victim or reporting party?  
*Refer to ARS 41-180 for all requirements of the software and vendor.*
33. The bill says that the system must “automatically and without the requirement to download a software application or opt into notifications...” does this mean the system must automatically start sending notifications without the victim having to sign up?  
*Refer to ARS 41-180 for all requirements of the software and vendor.*
34. To clarify, regarding the reimbursement, does the agency wait to submit the request until the payment has been paid and the software is up and running? Or can reimbursement be requested upon payment and certification that the software that is coming online (takes 3-6 months) meets the requirements.  
*The reimbursement is for expenses and implemented software that occurred on or after September 24, 2022.*
35. Will it be available for agencies that are not prepared to implement a new system right now?  
*Funds are reimbursed on a first come, first-served basis The reimbursement is for expenses and implemented software that occurred on or after September 24, 2022.*
36. Are these systems set-up to communicate directly with RMS – Records Management System?  
*We are not familiar with the system or vendors. You will need to confirm with your vendor if it is able to integrate with your systems. ASTO will only reimburse for software cost that are required per ARS 41-180. Additional enhancements or integration costs not required will not be reimbursed.*
37. Which is to say is it anticipated that this funding will be available in subsequent years?  
*This is up to legislation. Currently, this is the only funding for this fiscal year. This is a non-lapsing appropriation for FY 2022-2023.*
38. If we set up a software to be used for in custody release notice only (that's all we do as a law enforcement agency) does that qualify?  
*No, because statutory requirements state it requirements additional notification, more than just custody release. In order to be reimbursed, the software and vendor must perform all duties outlined in ARS 41-180.*
39. You will have to have your RMS vendor work with the vendor for the notification system to develop an interface. Would this interface creation be covered by the bill?  
*ASTO will only reimburse for software cost that are required per ARS 41-180. Additional enhancements or integration costs not required will not be reimbursed.*
40. ACJC received funding and using those funds for the Vine Program. Can ACJC request money from this funding stream and use those funds to fulfill the 15 county victim notification process?

*Andrew LeFevre from ACJC said, "No because they are using federal grant funds which can't supplement state funds".*

41. Many of these systems have functionality that covers case status notifications as well as community surveys and 911 callbacks. I have heard that the grant may not cover some features. If the additional functionality is included in the base system license, would the award be prorated?

*ASTO will only reimburse for software cost that are required per ARS 41-180. Additional enhancements or integration costs not required will not be reimbursed.*

42. Is it possible for ACJC or an agency similar implement this across all public safety agencies across Arizona?

*"Law enforcement" in SB1712 will encompass town, city, and county-based police agencies, as well as any prosecutor's office in the State of Arizona that employs the notification system. This bill does not cover any other state law enforcement agency or federal agency.*

43. In order to ensure equitable distribution across the state, will the Treasurer's Office be considering a cap on the reimbursement any one law enforcement agency can qualify for?

*Please refer to question #4.*

44. I was unable to see links mentioned for the bill.

<https://www.azleg.gov/legtext/55leg/2R/laws/0333.pdf>

45. Is there a maximum dollar amount an agency can request for qualified expenses?

*Please refer to question #4.*

46. Is this funding only for new notification software systems implemented after 9/24/22? We currently utilize Prosecutor by Karpel (PbK) which was implemented a year ago.

*The reimbursement is for expenses and implemented software that occurred on or after September 24, 2022.*

47. Our agency is in the configuration phase of a Spidr Tech installation. We will be using this technology to keep our residents engaged in several ways. One way is after they call and request services (if they opt-in) we can send them a survey to rate our performance. An additional portion of the technology is to keep victims notified of the progress of their cases. Once contact is made and a report is initiated if a victim opts in, they can be notified in numerous ways throughout the progress of their case. We have not purchased the software as of yet and we were wondering if this would be eligible for reimbursement.

*Refer to ARS 41-180 for requirement of the system and vendor and the ASTO Policy Statement for information regarding reimbursements.*